

LONDON TEENAGER PROGRAMME - TERMS AND CONDITIONS

a) Cancellation policy

If you want to cancel your booking you must give notice in writing. Cancellation fee:

- More than 45 days before arrival – deposit of £500.
- Less than 45 days – full fees.
- Visa refusal received more than 45 days before course start date – £200.
- Visa refusal received less than 45 days before course start date – £500.

b) Valuables

Students are requested to avoid bringing valuables. We do not accept any liability for loss of money or valuables in our safekeeping or anywhere else.

c) Responsibilities

Students are accepted on the assumption that they are in good health. We do not accept responsibility for injury or loss of life, loss or damage to property, expenses due to delays in transport services or anything else out of our control. It is the student's responsibility to have a valid passport and, if required, a visa. Students are responsible for the full cost of any damage they may cause.

d) Changes to or cancellation of programme

Frances King reserves the right to change or cancel course programmes in case of low enrolments or unforeseen events outside our control.

e) Promotional materials/photography

Sometimes Frances King or our representatives take photographs and videos during our courses which may be used for promotional purposes. Parents must advise us at the time of booking if they do not wish their children to appear in any promotional material. Unless directed by your teacher, classes cannot be filmed or otherwise recorded without the permission, in writing, of a Director, Principal or Academic Director. Teachers may organise filming and recording to enhance your educational experience.



f) Illness or injury

- In case of illness or injury Frances King will follow the advice of the attending medical consultant unless advised otherwise by a parent or guardian.
- Students may be charged for a medical consultation.
- Students from countries outside Europe are not entitled to free treatment. Insurance included in the fee will cover costs but pre-existing conditions and the first £50 of any claim are not covered.
- In case of emergency all students are taken to the nearest Accident and Emergency Hospital.
- Our appointed First Aiders will administer common medicines, but not prescription medicines, unless we are advised not to by parents.

g) Force majeure

Frances King School of English is not liable in the event of the school being unable to supply services to which it is contractually bound resulting from causes outside the school's control, such as, but not limited to, natural disasters, labour disputes, government action, pandemic and the like. Refunds will not be made in such circumstances.

PERSONAL INFORMATION

We will keep your information in electronic and paper format. Details will be passed to airport transfer accommodation and other providers as needed. Information will also be passed to UK or Irish via and immigration and other government authorities if required.